CCNP TSHOOT: Maintaining and Troubleshooting IP Networks

During the Cisco Networking Academy® course, administered by the undersigned instructor, the student was able to proficiently:

- Monitor, maintain, and troubleshoot a complex network

- Plan and document the most common maintenance functions in complex enterprise networks

- Develop a troubleshooting process to identify and solve problems in complex enterprise networks

- Select tools that best support specific troubleshooting and maintenance processes in large, complex enterprise networks

- Practice maintenance procedures and fault resolution in switched and routed environments

- Troubleshoot IPv4 addressing services

- Troubleshoot IPv6 routing issues

- Troubleshoot network infrastructure services

- Troubleshoot network performance issues on switches and routers

- Troubleshoot network integration issues affecting wireless connectivity, VoIP, and video

- Practice maintenance procedures and fault resolution in a secure infrastructure

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Feb 6, 2014

Date

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